

**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
COMMISSION DIRECTIVE**

ADMINISTRATIVE MATTER	<input type="checkbox"/>	DATE	<u>July 17, 2013</u>
MOTOR CARRIER MATTER	<input type="checkbox"/>	DOCKET NO.	<u>2010-146-WS</u>
UTILITIES MATTER	<input checked="" type="checkbox"/>	ORDER NO.	<u></u>

SUBJECT:

DOCKET NO. 2010-146-WS - Petition of the Office of Regulatory Staff for Commission to Order a Rule to Show Cause As to Why Carolina Water Service, Incorporated Should Not Be Found in Violation of Commission Regulations and for Issuance of Order to Provide Adequate and Proper Service - Discuss with the Commission the Office of Regulatory Staff's Motion to Withdraw with Prejudice.

COMMISSION ACTION:

Grant the Office of Regulatory Staff's Motion to Withdraw with prejudice its petition for a rule to show cause as to why Carolina Water Service, Inc. should not be found in violation of Commission regulations, and for issuance of an order to provide adequate and proper service. ORS has reached an understanding with Carolina Water Service, Inc. whereby CWS will implement, and provide documentation for, performance metrics associated with billing accuracy and call center operations. ORS will provide a copy of each quarterly Performance Metric Report to the Commission.

PRESIDING:
Hamilton

SESSION: Regular

TIME: 2:00 p.m.

	MOTION	YES	NO	OTHER
FLEMING	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HAMILTON	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HOWARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
RANDALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
WHITFIELD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
VACANT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

(SEAL)

RECORDED BY: J. Schmieding

